



## POLICE DEPARTMENT

The City of Suisun and the Suisun City Police department has gone through significant changes in 2018. The City and the Department will be headed into a new era in 2019. The Department will continue to seek highly qualified people for positions within the organization. The women and men of the Suisun City Police Department have made significant personal sacrifices to ensure the City was staffed 24 hours-a-day to keep the City safe. The officers, dispatchers and support staff have demonstrated their resolve through this transition. In 2019 the Department is optimistic for the future. The Department looks forward to working collaboratively with the new Police Chief to serve the diverse community of Suisun City. The residents, business owners and developers should take great pride in this community as we move forward together.



We are in the PEOPLE business.  
Our people take pride in providing the highest level of quality  
service to the COMMUNITY.

**SUISUN CITY**  
POLICE DEPARTMENT  
Annual Report

2018

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[police.suisun.com](http://police.suisun.com)

## CHIEF KREINS



On behalf of the dedicated staff of the Suisun City Police Department I am pleased to present our 2018 Annual Report. The women and men of the Suisun City Police Department are committed to providing quality public safety services to our community. We are very proud of our dedicated employees and volunteers who, through their daily activities, are making a positive difference by enhancing safety and security in Suisun City.

2018 was a year of significant change and transition for our department, especially in our supervisory and command staff. Our long-term Police Chief, Tim Mattos, left the agency to pursue a career as the Director of Public Safety for the Rohnert Park Public Safety Department. Our Police Commander, Andrew White, left our department to become the Chief of Police in Clearlake, California; and, we have experienced turnover in our sworn supervisory staff.

As we move forward by adapting to change and transitional staffing issues, we have doubled down on our continuing efforts to provide the community with quality public safety services. Our staff constantly evaluates our operations so that we may use our resources as efficiently and effectively as possible.

As we embrace the challenge of change and diminishing resources, I am confident that we can all agree that Suisun City is a safe community because of our organization's emphasis in providing outstanding law enforcement services to our residents and our business community.

No organization has all of the necessary resources to effectively manage a community's public safety needs. The success of our organization is dependent upon our community policing philosophy and the collaborative partnerships that we have established and nurtured within our city. The members of the Suisun City Police Department are committed to ensuring that our city continues to be a desirable and safe community in which to live, work and play.

Your Police Department is fortunate to have an excellent reputation with our allied members of the law enforcement profession and members of our community. We place a high value and priority on maintaining both, so it is imperative that we continue to look for ways to improve communication, seek feedback and effectively manage our resources.

In addition to these priorities, we are focused on providing VALUE in our policing efforts. Those VALUE Goals include:

- Reduce criminal victimization
- Call offenders to account
- Reduce fear and enhance personal security
- Guarantee safety in public places
- Problem-Solving as a rule – not the exception
- Use financial resources fairly, efficiently and effectively
- Use force and authority fairly, efficiently and effectively
- Satisfy customer demands – Achieve legitimacy with the community we serve

Thank you for your interest in our 2018 annual report. We encourage all of our residents, businesses and visitors to communicate with us about any issue or concern. Please visit our website at [www.police.suisun.com](http://www.police.suisun.com). Should you desire any additional information our staff will be happy to assist you.

Sincerely,

*Joseph M. Kreins*

Chief of Police  
Suisun City Police Department

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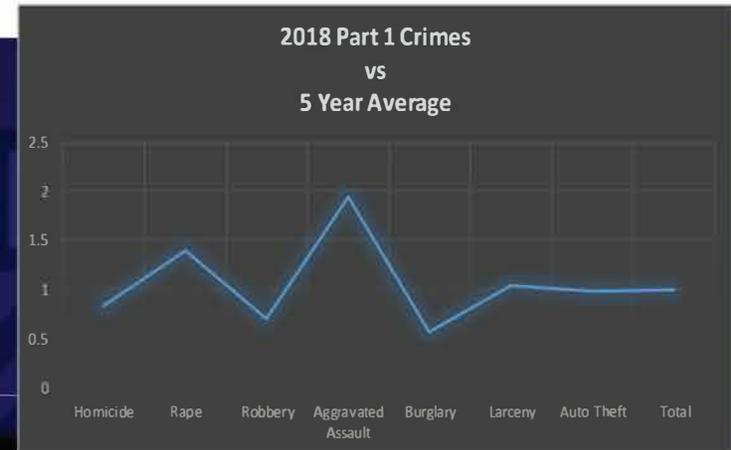
## CRIME STATISTICS

Every year police departments from around the country report crime statistic data to the Federal Bureau of Investigations (FBI). These crime statistics break crimes into two categories, Part-1 Crimes, which are the most significant crimes and Part-2 crimes which are lesser in nature. These statistics are referred to as the Uniform Crime Report (UCR). Crimes captured in Part-1 crime reporting include; homicide, rape, robbery, aggravated assault, burglary, larceny and auto theft.

In 2018, Suisun City experienced 787 Part-1 crimes. This rate is consistent with Suisun City's Part-1 crime rate for the past five years. The crimes with increased reports were aggravated assaults and rapes, while robberies and burglary reports decreased. The crime rates associated with homicide, larceny and auto theft remained consistent with the five year average.

BELOW IS A CHART DEPICTING THE FIVE YEAR COMPARISON OF PART-1 CRIMES.

PART 1 CRIMES	2014	2015	2016	2017	2018
Homicide	1	1	0	3	1
Rape	9	5	14	8	14
Robbery	29	20	23	38	18
Aggravated Assault	29	55	41	52	77
Burglary	109	120	80	110	54
Larceny	393	659	495	490	533
Auto Theft	104	97	80	90	90
<b>TOTAL</b>	<b>674</b>	<b>957</b>	<b>733</b>	<b>791</b>	<b>787</b>





## PERSONNEL

In 2018 the Suisun City Police Department experienced significant changes in the organization and administration. Police Chief Tim Mattos left the City to take the position of Public Safety Director in Rohnert Park. Commander Andrew White left the City to take the position of Police Chief in Clearlake. In addition to those in administration, Sergeant Jeffery Henderson, School Resource Corporal Lex Egbert, Officer Cheryl Kondratieff and Dispatcher Victoria Fisher all left the organization in 2018. The department welcomed new officers, Scott Heine, Ernesto Zaragoza, Cody Marler, Cesar Dominguez, Public Safety Dispatchers Haley Alexander, Amanda Prusak, Community Service Officer Danielle Lobao, and School Safety Traffic Officer Don Hafich. Interim Chief of Police Joseph Kreins brought a wealth of knowledge and experience to the department and guided the agency through a difficult transition.

The department also saw numerous promotions in 2018. Sergeants Daniel Healy and Jeremy Crone were promoted to the position of Police Commander. Corporal Lisa Carlock and Officer Joe Elliott were promoted to the position of Police Sergeant. Amber Kent was reclassified to the position of Dispatch and Records Supervisor.

Overall 2018 challenged the personnel to fill new roles and continue the positive forward momentum of the organization. Police officers, public safety dispatchers, and professional staff worked diligently to ensure the continued success of the organization. The department personnel ensured that the safety and service of the community never waned throughout this transition. The City of Suisun should be proud of the SCPD personnel and know they are here 24 hours a day, every day to ensure this is a safe place to live, work and raise a family.

## COMMUNITY

The SCPD is especially grateful to serve such an engaging community. Sworn officers, dispatchers and professional staff contact thousands of residents each year. We meet our community in person on calls for service, at events and while on patrol. We also contact the community when they call dispatch or reach out to us via our mobile application or Facebook page.

These interactions lead to great partnerships with our community. In 2014 SCPD personnel received and responded to 455 extra patrol requests. In 2018 due to our myriad of communications, SCPD received and responded to 1165 extra patrol requests! That increase marks a 256% increase in extra patrol requests by our community over five years.

Of course we also love interacting with our community when it is not related to a specific call for service or extra patrol. From our cadet program, which is open to youth from 8th grade graduation until their 21st birthday, to our foot patrols in the areas with dense pedestrian traffic, to the National Night Out and the 4th of July Extravaganza, we are grateful to serve our community.



Police Officers and Public Safety Dispatchers are the backbone of any police department. They are usually the first person you will speak to when you have an emergency or call the police department for a crime report. Because of this, a lasting impression of the police department as a whole is often made through the first contact with this one officer or dispatcher

## PATROL

Patrol is the primary component of any municipal law enforcement agency. As a full service police department, SCPD patrols the City 24 hours a day 365 days a year. The women and men of the SCPD work hard to enforce laws, investigate crimes, assist the community and address quality of life issues throughout the City. Patrol officers respond to calls for service and conduct officer initiated activities, such as traffic and pedestrian stops.



In 2018 SCPD patrol officers made 1074 arrests. This number is lower than the 5-year average. Many factors should be considered for this decrease, however the decriminalization of certain crimes and the reduction of crime classifications has had a statistical impact not only in Suisun City, but across California. Crime reporting for 2018 followed a similar down turn as arrests.

SCPD personnel receive training on dealing with persons in crisis. This training includes communications and de-escalation techniques for helping those in crisis. SCPD officers responded to 112 mental health calls in 2018, which represented a 20% decrease in mental health calls for service versus the five-year average. These numbers may demonstrate that people in crisis are receiving mental health interventions earlier in the process and are not escalating to calls for service. Overall long-term data will be needed to determine if this a trend or simply a one-year reduction.

## CORE VALUES



### SERVICE :

We are dedicated to delivering the highest quality of service to our community.



### INTEGRITY :

We recognize that our actions must continuously justify the trust bestowed to us by those we serve.



### RESPECT :

We understand that we are not granted respect, but rather we earn respect by demonstrating respect in all that we do.



### LEADERSHIP :

We expect all of our personnel to be leaders within the organization and within the community.



### INNOVATION :

We will always seek opportunities to improve our quality and level of service, through innovations by our employees and the community.

## DISPATCH STATISTICS

The Suisun City Police Department Communications Center dispatches both police and fire. SCPD dispatch personnel are unique in that they also assist all customers that come into the police department lobby and perform all police department records functions.

The Suisun City Police Department's Dispatch Center is staffed with a total of 8 full time dispatchers. All dispatch personnel attend a police dispatch academy for three weeks, where they are trained to handle any situation that may arise from a residential alarm call to a child not breathing. After formal training, dispatchers go through an individual training program ranging from 6-7 months before they handle the communications center solo.

The Dispatch Center is fully committed to community oriented policing and are always ready to help and provide insight and advice for the citizens in our community.

Dispatchers are often the first and only point of contact a citizen will have with the police department and great pride is taken in ensuring calls to our communications center are handled professionally and the end result is the best outcome possible for those involved.



## DISPATCH & RECORDS PROJECTS

### Projects Completed in 2018

#### VIPER 9-1-1 System Upgrade

- In cooperation with the California Governor's Office of Emergency Services, the Suisun City Police Department dispatch center upgraded to a new 9-1-1 call taking system. The new telephone system will afford citizens the ability to text 9-1-1 when the technology is rolled out across Solano County.

#### Dispatch Center Remodel

- The Suisun City Police Department dispatch center received a complete remodel of the dispatch consoles, furniture, paint and carpet in October 2018. This remodel was made possible by residual funds from the 9-1-1 system upgrade and was long overdue as the previous furniture was nearly 15 years old. The new equipment has advanced the ergonomics for the hard working Public Safety Dispatchers as they are able to customize the workstations to fit their individual needs.

#### Annual Report Preparation and Data Collection

- The Suisun City Police Department Public Safety Dispatchers are a critical component in the gathering of statistics that make reports such as these possible. Not only do they answer and enter calls from citizens, they are also the record keepers of the Department.

### Projects on the Horizon for 2019

#### Motorola Radio Upgrade

- In partnership with the City of Vacaville, City of Fairfield and Solano County Sheriff's Department, the Suisun City Police Department dispatch center's public safety radio system will be upgraded to the Motorola ASTRO P25 Interoperable Communications System. The new radios will be digital versus analog and allow for interoperability with all Solano County agencies during critical incidents.

#### Sunridge RIMS CAD/RMS System Acquisition

- As part of a Countywide interoperability initiative, the Suisun City Police Department will receive a new Computer Aided Dispatch (CAD) and Records Management (RMS) system in June 2019 that will replace the current CAD/RMS from 2002. The RIMS CAD/RMS system will allow Countywide agencies to share information and calls for service and promote a seamless workflow for the police department across all units and divisions. The new CAD/RMS system is extremely advanced when compared to the current CAD/RMS and will make all departmental employees more proficient in their day to day duties and responsibilities.



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## PROPERTY & EVIDENCE

The Property and Evidence Unit is part of the Support Services Division and is staffed by one part-time Community Service Officer. They are responsible for the secure storage of all items collected by department personnel including evidence, found property and those items taken for safekeeping and destruction.

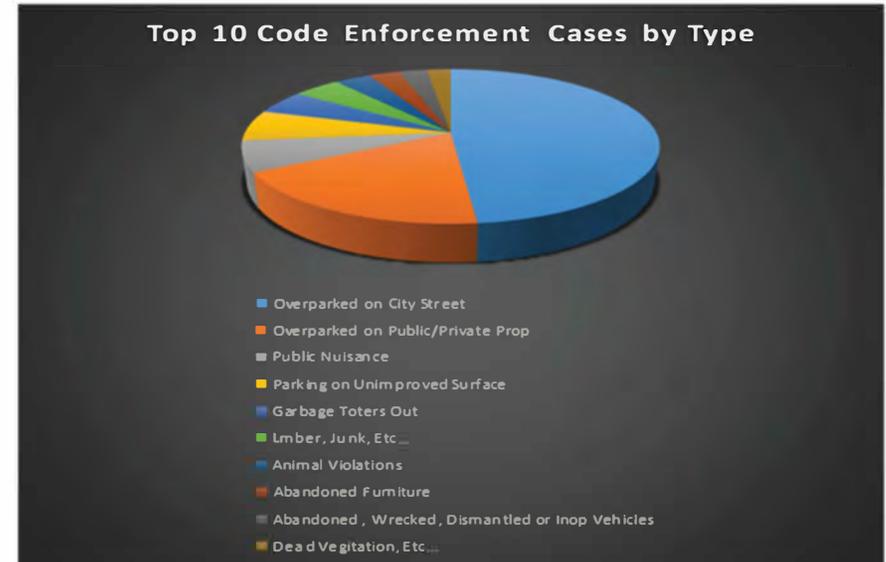
All property and evidence collected by the Department is stored in the secured Property and Evidence Room until the cases are complete and specific records retention requirements are met.

The Property and Evidence CSO is responsible for the proper storage of all of these items, the preservation of the items for possible analysis and the lawful release or disposition of the items.



## CODE ENFORCEMENT

The Suisun City Police Department includes the Code Enforcement element for the City. Code Enforcement is a vital component of the police department and the City. Code Enforcement addresses quality of life issues and targets areas of blight for compliance with Suisun City Municipal Codes. In 2018, SCPD Code Enforcement handled over 1,800 code enforcement cases. Approximately half of these violations were referred to code enforcement by citizens through our online, telephone and email referral systems. The other half of the cases were created by code enforcement conducting proactive patrols throughout the City and identifying municipal code and vehicle code violators.



## TRAFFIC

The Suisun City Police Department is committed to reducing the number of collisions in the City. Reduction of collisions, specifically traffic collisions that result in injury can be reduced through enforcement and education. SCPD officers investigated 300 traffic collisions in 2018, of those 113 were collisions with injury and 187 were collisions without injuries. These numbers represent a decline in the number of non-injury collisions over the five year average, while the injury collision number is consistent with the five year average.

In 2018 SCPD officers conducted 3,355 traffic enforcement stops. These stops resulted in 1,173 moving citations issued. Violators not issued moving citations either received a fix-it-ticket or a verbal warning. Throughout the City, traffic stops and parking violation investigations by police officers and community service officers resulted in 3,452 parking, mechanical and registration violations being issued on vehicles out of compliance.

The mission of the Code Enforcement Unit is to enforce city codes to eliminate blight that invites crime and contributes to the deterioration of our neighborhoods. The unit handles a variety of cases that occur on both public and private property. The unit works hard to clean up and improve our neighborhoods.

The team consists of three Community Service Officers, who are supervised by the Support Commander. The Code Enforcement team works with other departments within city government such as the Public Works Department and City Attorney's Office.