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ANNUAL REPORT





CHIEF'S MESSAGE

Thank you for your interest in Suisun City Police Department's (SCPD) 2019 Annual Report. This report will provide you with information on the organization's accomplishments, staff programs and crime data. The data in this report is just a snapshot that represents all the hard work and dedication by SCPD staff to keep our community safe and improve the quality of life in Suisun City.

On behalf of all our staff, we want to thank you for your continued support towards our mission of keeping the community safe. We also want to thank everyone who engaged with us in 2019 and want to encourage everyone to assist us in our efforts to provide services by calling to report suspicious activity, discussing issues in our community that are important to you and even volunteering.

In addition to the standard services one might think of a police department providing, 2019 was a year of continuous change behind the scenes for the department. We implemented several technologies, revamped our community engagement and volunteer programs, and we saw a large turnover of staff all the way from our officers up to the chief. During all of these transitions, the staff remained dedicated to providing service so that our community felt little impact during our times of transition.

As we navigate through 2020, we will continue to be dedicated to our community, and every day we will renew our commitment to provide the best service we can.

Sincerely,

Aaron Roth

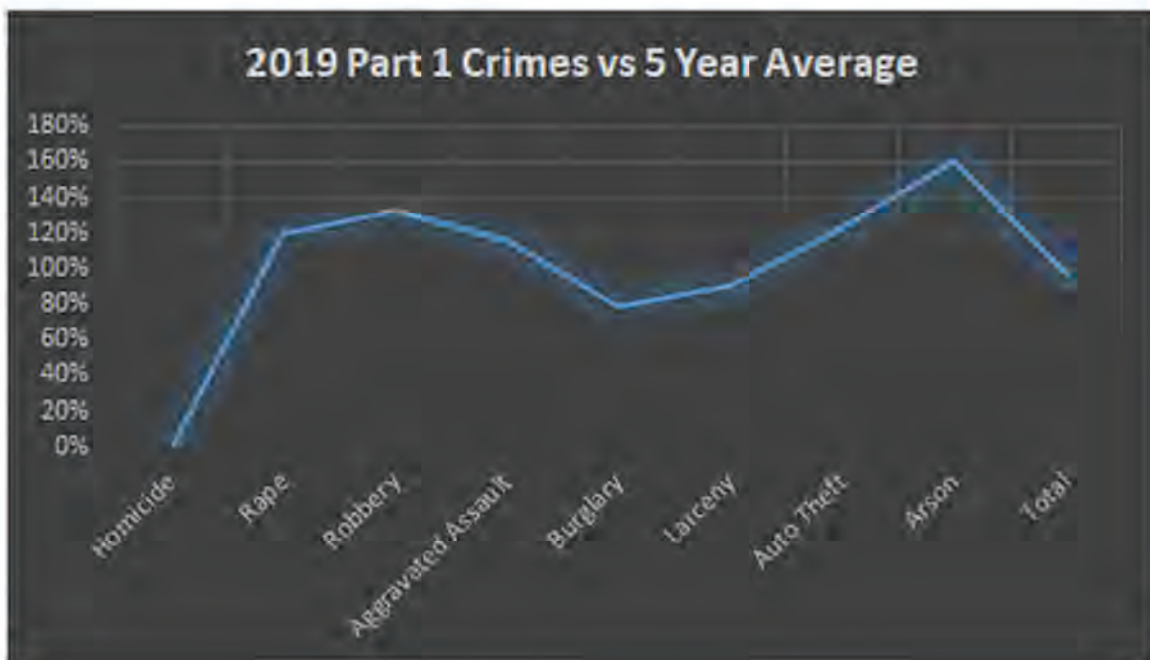
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CRIME STATISTICS

Each year the Suisun City Police Department and police departments from around the country report crime statistic data to the Federal Bureau of Investigations (FBI). These crime statistics break crimes into two categories, Part-1 Crimes, which are the most significant crimes and Part-2 crimes which are lesser in nature. These statistics are referred to as the Uniform Crime Report (UCR). Crimes captured in Part-1 crime reporting include; homicide, rape, robbery, aggravated assault, burglary, arson, larceny and auto theft.

In 2019, Suisun City experienced 801 Part-1 crimes. This rate is consistent with Suisun City's Part-1 crime rate for the past five years. The crimes with increased reporting from 2019 from 2018 were; robbery, arson, burglary, and auto thefts. The crimes that decreased in reporting from 2019 to 2018 were: homicide, rape, aggravated assault, and larceny. Reports of robbery and arson doubled in 2019 versus 2018. Overall the Part 1 crime reporting increased 1% from 2018 to 2019.



ARSON

Reports of arson in Suisun City grew significantly in 2019 in comparison to 2018. The Suisun City Police Department worked closely with the Suisun City Fire Department to establish collaborative arson investigations. In addition the SCPD sponsored Detective Sergeant Carlock to attend the Robert Presley Institute of Criminal Investigation (ICI) Arson School. Detective Sergeant Carlock is an accomplished detective with ICI certification in both Child Abuse and Sexual Assault Investigations.

In 2019 Suisun City patrol officers were able to successfully apprehend an arson suspect that lit their occupied apartment complex on fire. Thanks to the investigation by patrol staff and the fire expertise of SCFD, the suspect was charged with the crime.



PATROL

Patrol is the most essential service the Suisun City Police Department provides. Without the women and men of this department patrolling the streets 24 hours a day, 7 days a week, we could not keep Suisun City safe. Officers on patrol perform a variety of tasks including enforcing laws, investigating crimes, assisting the community and addressing quality of life concerns. Patrol officers both respond to calls for service and perform proactive enforcement stops.

In 2019, Suisun City patrol officers made over 10,000 officer initiated stops and responded to over 14,000 citizen initiated calls for service. In total, patrol officers handled over 24,000 incidents in 2019, or over 65 incidents per day! Suisun City officers conducted 875 arrests in 2019. This number is lower than the five year average, which could be attributed to a combination of legislative reforms and staffing issues.



The Suisun City Police Department experienced significant loss of personnel in 2019. On average the Suisun City Police Department has lost 3.7 police officers per year from 2012-2018. In 2019, Suisun City lost 9 police officers. In addition to the loss of personnel, the department lost valuable years of policing experience. Fortunately the Department was able to hire 8 police officers to replace the 9 that left the organization. Those officers in training required at least 16 weeks of field training before they were able to fill shifts and reduce the overtime load on existing personnel. The Department instituted emergency stand-by procedures, which required personnel to be available for call back on their days off in case of a sick call, injury or major crime occurrence, which required additional resources.

The dedication of our employees allowed Suisun City to maintain staffing of the department without contracting outside agencies for additional policing needs. Without significant sacrifice by personnel the Department would not have been able to endure 2019.



COMMUNITY

The Suisun City Police Department is grateful to serve such a diverse and involved community. SCPD sworn and civilian personnel contact thousands of residents each year. Every year we contact the community in response to calls for service, at events and while on patrol. We regularly provide information to the community through our social media platforms.

In 2019, the SCPD took significant strides towards being intentional with our community availability and open in our communications and interactions. These changes began with the selection of Chief Roth as the permanent Suisun City Police Chief. Chief Roth worked with City Council and identified a volunteer to help the SCPD to better engage with the community at intentional events. This partnership resulted in the appointment of Katrina Garcia as the SCPD Community Engagement Coordinator.

The development of a Community Engagement Coordinator was the first step in reviving a dormant neighborhood watch program. The Department was able to reach out to previous neighborhood watch block captains and gauge their interest in starting the program back up. The SCPD held a neighborhood watch block captains' meeting, where captains were able to network and share ideas across the neighborhoods that were represented. This event was well received and has led to the creation of regular neighborhood watch block captain meetings, where best practices are shared and captains interact with other people interested in making Suisun City safer.

Katrina also established regular events where community members could come out and meet with their local police agency, both day and night, without an agenda. The Department hosted two Coffee with a Cop events in 2019 and experienced positive turnout at those events. Chief Roth and personnel answered questions and met with the community members in attendance. In response to community requests for night events, the Department planned the first Pizza with the Police event for January 2020.

Based off of the successes of the Community Engagement Coordinator position, the Department established a 2020 community engagement calendar. This calendar titled, "Resolve to be Involved 2020" lists a variety of SCPD community events, which will be held in 2020. The City of Suisun City and the Police Department are stronger, more responsive and more resilient based on these genuine community interactions. The Department looks forward to all of the community events in 2020!

VOLUNTEERS IN POLICE SERVICE (VIPS)

In conjunction with the Community Engagement Coordinator program, the Suisun City Police Department launched a Volunteers In Police Services (VIPS) program in 2019. The Department looks forward to expanding this program in 2020 as we continue to work with groups to identify persons interested in volunteering for the Department.

Some of the positions currently available for those interested include:

- 1) Assistant Community Engagement Coordinator
- 2) Lobby assistant
- 3) Fleet coordinator
- 4) Community event planner

Anyone interested in volunteering should contact Commander Healy at dhealy@suisun.com or (707) 421-7373



DISPATCH

Suisun City Police Dispatch, is a 24 hour a day Public Safety Answering Point (PSAP). As a full-service dispatch center, SCPD dispatch is responsible for answering 911 calls, dispatching police, fire and EMS resources to calls for service within the City. In 2019, Suisun City began to accept text to 9-1-1 calls in addition to traditional phone calls.

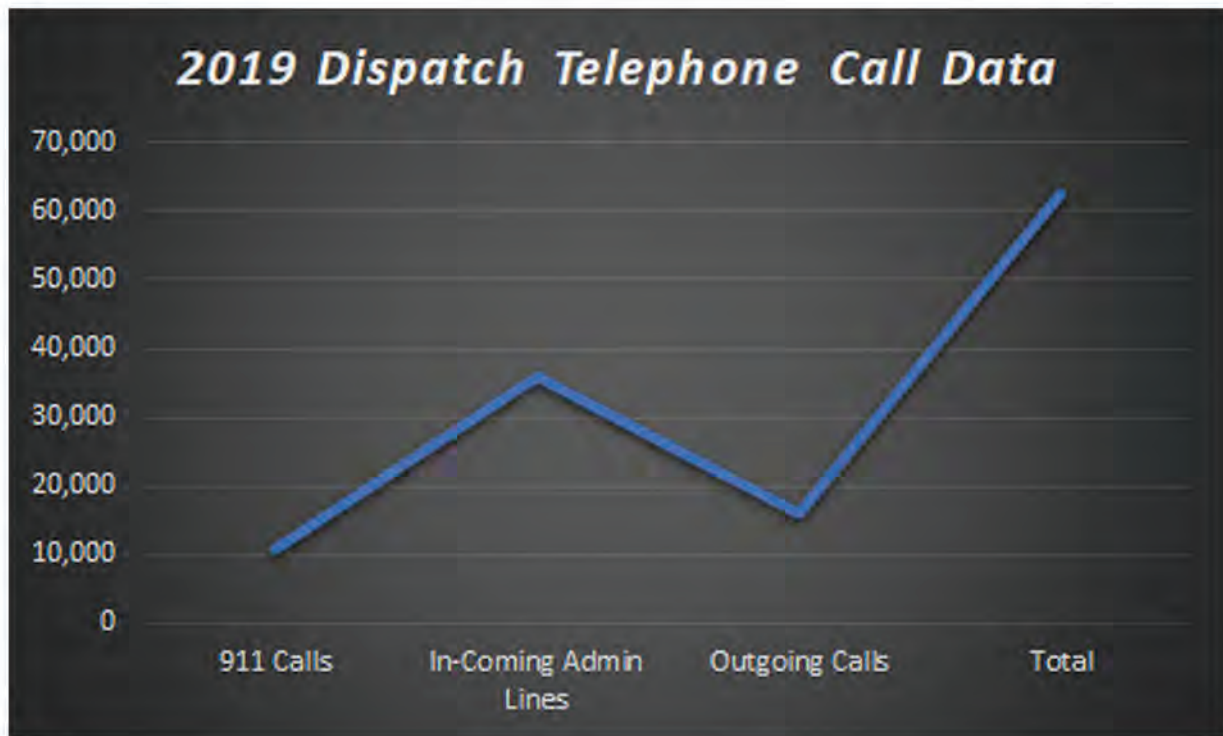
The Suisun City Communications Center is approved for eight full-time Public Safety Dispatchers. These public safety dispatchers work twelve hour shifts and are often solo for much of their shifts. These employees are keen multi-takers. The dispatchers handle emergency and non emergency calls in addition to helping people in the lobby and processing crime reports. They are often the first voice a person in crisis hears. SCPD dispatch is committed to providing the highest levels of customer service. The SCPD dispatch center personnel respect the diverse community they serve and strive to give quality service, even in the face of adversity.

CALLS

Suisun City Police Dispatch handled 62,604 calls in 2019! Those calls included:

911 Calls	10,692
In-Coming Calls	36,026
Outgoing Calls	15,886

That averages out to more than 7 calls, per hour, every hour, 24 hours a day, and 365 days a year.



Maintaining adequate staffing within our dispatch center throughout 2019 was a challenge due to unexpected departures and leaves of absence. During these trying times, Suisun City Public Safety Dispatchers stepped up to the plate and covered the center on a 24/7 basis (often in a solo capacity) to ensure there was always someone available to coordinate police and fire response for the community. Dispatch staff gave up personal time off and time spent with their families as they were placed on a standby status for a majority of their days off to ensure there was alternate coverage available if additional vacancies or absences arose. Their dedication to the department and community were evident during these difficult times and their sacrifices on a personal and professional level ensured service to the community and department were not impacted.

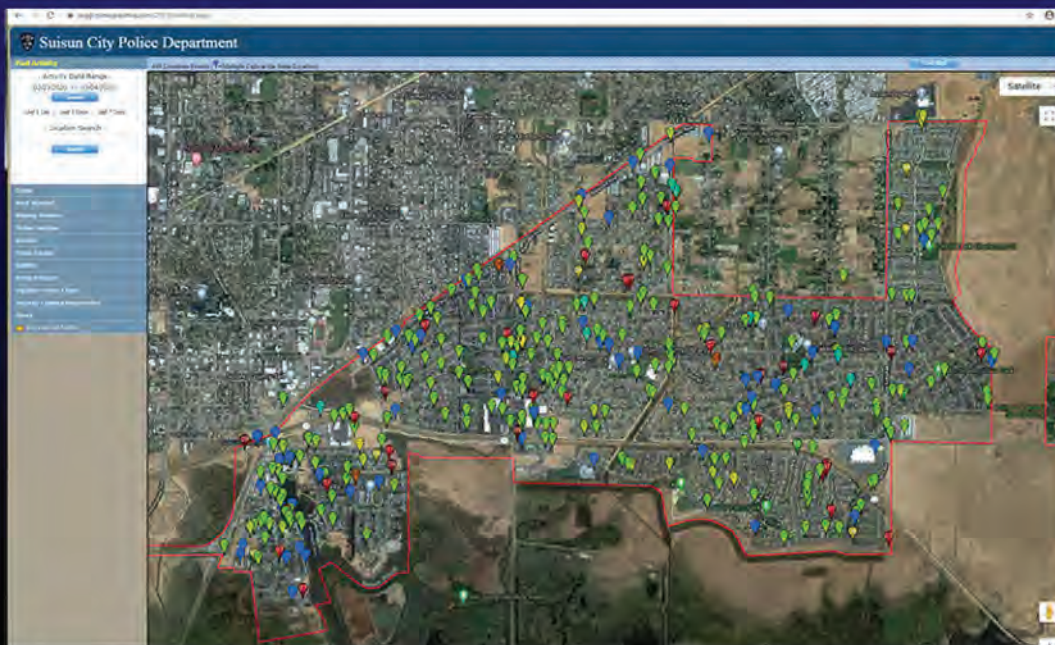
2019 PROJECTS

In 2019, the Suisun City Police Department implemented several solutions, which are designed to provide more effective and efficient service delivery to our community. Through the leveraging of technology, the Department increased efficiencies in a year where human resources were in short supply. The implementation of these projects in such a challenging time, demonstrated the commitment of our staff, coupled with our unwavering commitment to collaborating with other City departments including Information Technology. We are grateful for these relationships, which allow us to continue to move forward.

CAD/RMS

On June 20, 2019, the PD transitioned to a new Computer Aided Dispatch and Records Management System (Sunridge RIMS) that replaced the previous software from 2003. The RIMS system provides seamless access to both current and historical data, thus promoting citizen and officer safety when a call is placed for police or fire assistance. RIMS replaced many in-house and unsupported computer systems and has proven invaluable to all departmental personnel. The transition to a new CAD/RMS system is a major undertaking that took months of preparation and planning but in the end, it was a success and the transition went smoothly. By the middle of 2020, all Solano County agencies will be utilizing the RIMS platform for their CAD system and will be able to share and exchange data and calls for service amongst each other. The ability to collaborate with our allied agencies was a major advantage and reason why we elected to upgrade to the RIMS platform as it allows us the opportunity to enhance our overall service delivery to the community.

As part of our CAD/RMS system upgrade to RIMS, we launched a new online citizen crime mapping and crime fighting tool called Citizen RIMS. Citizen RIMS affords citizens of Suisun City the ability to view crime statistics, calls for service, and arrest information. Citizen RIMS empowers citizens to take an active role within the community and act as a second set of eyes for missing persons and stolen vehicles as they too are noted on the website. Citizen RIMS offers citizens a means to become involved with their police department with the ability to register security cameras to assist law enforcement for crimes in their neighborhood and file for vacation/extra patrol requests as often as needed. Citizen RIMS has proven to be an invaluable tool in enhancing our partnership with the community and citizens of Suisun City.



TEXT TO 911

In 2019, Suisun City dispatch officially started accepting text messages via 9-1-1, thus providing the community a means to communicate the need for emergency assistance when they are unable to communicate verbally. While the preferred method for reporting an emergency is via a voice call to 9-1-1, we are sensitive to the fact that there are circumstances that may prevent someone from making a physical telephone call. During these circumstances, callers can communicate back and forth via text message with a Suisun City dispatcher to get the help they need. The future of 9-1-1 continues to evolve and has caught the attention of the State Department of Emergency Services and Suisun City intends to remain current (if not ahead) of technological advances in this area so we can provide the highest level of service available to our community.

FirstResponse 911

In partnership with Medic Ambulance, we launched a new application (FirstResponse 911) on 12/23/2019. FirstResponse 911 is an application that is integrated with our RIMS CAD system and automatically sends pertinent call data to Medic Ambulance on per-determined calls for service requiring medical assistance. The application has proven to be extremely beneficial for the Suisun City dispatch center as it allows dispatchers to focus on active incidents by eliminating the requirement to call Medic Ambulance on the telephone to request response. Since incidents are instantaneously sent to Medic Ambulance electronically when a call is created; delays and the possibility of human error during call entry have been reduced. Seconds can make a difference during medical emergencies and FirstResponse911 allows us to promptly dispatch medical personnel and ensure a timely response time for those in need of medical care.

These projects have all leveraged technology in an effort to increase efficiency and effectiveness. Increasing efficiency and reducing time spent dispatching personnel can save lives, and more accurately relay vital information to first responders. These tools increase the safety of our employees and the community we serve.

COPLOGIC- ONLINE REPORT WRITING

The Suisun City Police Department launched a new online report writing interface in 2019. CopLogic online report writing provides a portal from the Suisun City Police Department web page, where citizens can go online and report a variety of crimes. The portal allows residents to file their report from a computer or smart phone and allows them to retrieve a case number if one is required by their insurance company.

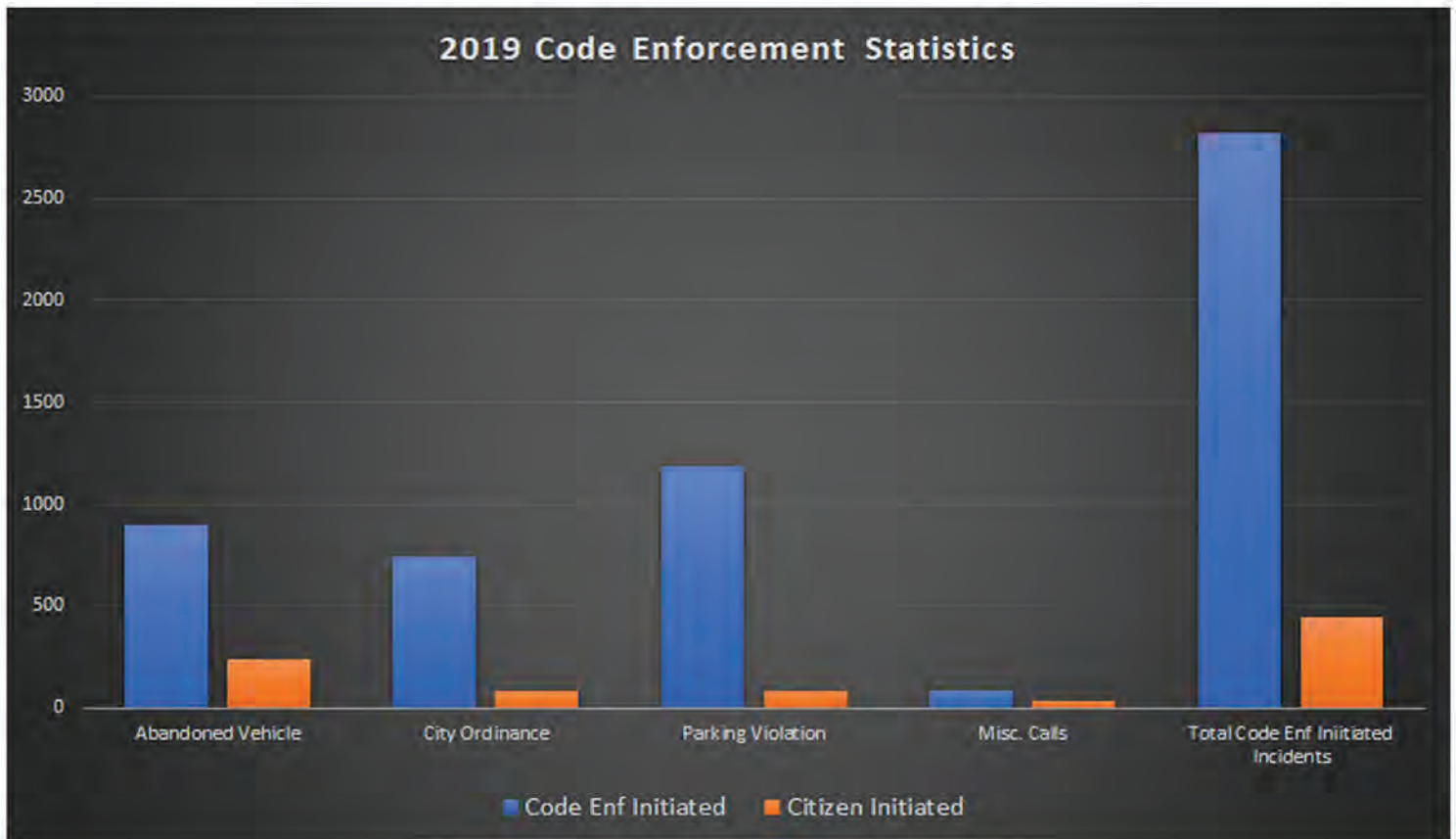
The benefit of this new program is that it also integrates with our records management system. Therefore, a PSD reviews every online report for accuracy and ensure no follow up is needed. The integration also syncs the crime reporting information needed for the Uniform Crime Report (UCR) to the FBI.



COMMUNITY SERVICE OFFICERS

Code Enforcement

Suisun City Police Department Community Service Officers perform many tasks. One of those primary tasks is that of Code Enforcement. In 2019, SCPD CSO self initiated 2,819 calls and responded to 441 citizen initiated calls for service. In total these 3,260 incidents included abandoned vehicles, city ordinance violations, parking violations and miscellaneous calls. Code enforcement worked to proactively identify problem vehicles and locations as evidenced by a 86% officer initiated call load. The focus on these quality of life issues greatly benefited the safety of the community and appearance of Suisun City.



Interdepartmental Collaboration

In July 2019, Suisun City identified a need and a desire to improve our capabilities to enforce City Ordinances across all City departments in a collaborative fashion. The Police Department, as the primary enforcement entity in the City was happy to collaborate with our peers in City Hall. The group started as Planning Department Building Department and the Police Department, in an effort to combat the most serious ordinance violators within the City. The group collaborated on systems and procedures for escalation of these violations and developed efficient inter-departmental communications and resource sharing.

After some time, it was identified that additional departments could provide additional information and expertise in enforcement and solutions to other violations that were being observed at the location of a serious City ordinance violation. At that time the Public Works Department and Fire Department joined the serious violators work group. These additional departments allowed Suisun City to have a fully collaborative group to consider 360 degree analysis of violations amongst our most out of compliance parcels.

Property & Evidence

Thanks to months of effort by our Property and Evidence Technician, we were able to complete a mass purge of firearms and narcotics from inactive cases on September 27, 2019. The destruction occurred off site and allowed us the opportunity to relieve our limited evidence storage space of 684 drug related packages and 122 firearms. The purge was a critical step in ensuring we have ample storage for new and active cases.

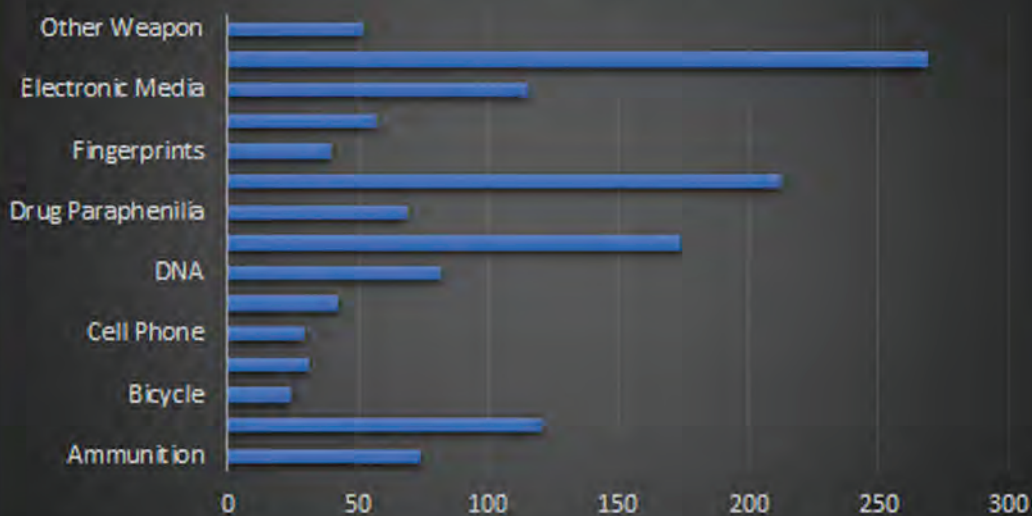
In 2019, 1390 items were booked into evidence. Of those, 601 were disposed of or released to the owner.

The evidence purge was one of the first steps completed as a result of the recommendations made by an independent police department Property & Evidence auditor. During the audit the auditor made numerous suggestions for improvement of Property & Evidence procedures and polices. These guidelines acted as a set of goals for the property technician, who prioritized and implemented a plan to begin addressing the opportunities identified by the auditor.

The Suisun City Police Department goes to great lengths to ensure our staff are following the industry best practices in accordance with Federal, State and local laws. We are grateful to have completed the independent audit in 2019, as it will continue to guide us as we continuously strive to improve our policies, procedures and practices.



2019 Evidence Booked by Category



DEPARTMENT TRANSPARENCY

SCPD DEMOGRAPHICS 2019-

SCPD STAFF

White- 62%
Hispanic- 21%
Pacific Islander- 7%
Asian- 7%
Black- 3%

SCPD SWORN STAFF

White-47%
Hispanic- 26%
Pacific Islander- 11%
Asian- 11%
Black- 5%

*Data provided by Human Relations Department through a "visual survey," due to the absence of submitted data by personnel.

1602.13 Records as to racial or ethnic identity of employees: "Employers may acquire the information necessary for completion of Section D of the EEO-1 either by visual surveys of the workforce, or at their option, by the maintenance of post employment records as to the identity of employee where the same is permitted by State Law."

USE OF FORCE AND CITIZEN COMPLAINTS

Use of force was reported in 5 incidences out almost 24,000 incidents. That equates to about 1 use of force every 4,800 incidents, or 0.0002% of the incidents.

Citizens filed 14 written complaints for perceived issues involving; (conduct, improper service, excessive force, etc...) Of the 14 complaints filed only one was sustained against a civilian employee.

SERVICE

RESP

LEADERSHIP

RECRUITMENT

In 2019 the Suisun City Police Department continued to recruit highly qualified applicants for the positions of police officer and public safety dispatcher. Throughout the year, the department advertised online, in person and through word of mouth.

In 2019 the Department was approved the position of police officer trainee. This position allows the Department to recruit individuals that have not yet completed a police academy. This program increased applications in two ways. First, those people working a full-time job, who wished to become police officers could have an opportunity to have their academy paid for and to receive a wage while attending the academy. The interest in this program was substantial. The process resulted in the identification of potential police officer trainees. After a thorough hiring process, including; background investigation, polygraph examination, medical and psychological testing, highly qualified applicants were identified. In November 2019, the Department notified the Napa Valley Criminal Justice Training Center that we would be sponsoring a Police Cadet in their academy in January 2020. The second way that the police officer trainee position helped in recruitment, was by increasing applications of people, who had already completed a regional police academy. The applicants led to several interviews and identification of qualified personnel.

Applicants for the position of public safety dispatcher were low in 2019. Although the Department allows dispatch candidates to complete their dispatch academy after hire, the applicant numbers remained low. The dispatch personnel made recommendations to remove some of the entry level minimum requirements. The department worked closely with the Suisun City Human Relations Department, to discuss modifications. Through collaboration between the departments, it was noted that some of the minimum qualifications may eliminate viable candidates prior to consideration. The Suisun City Police Department assessed industry best practices as they relate to public safety dispatcher pre-hire assessments. The Department committed to the procurement of CritCall software as an assessment tool. The software is used by numerous agencies as the best way to assess future success as a public safety dispatcher. The software will allow us to remove barriers in hiring and test a wider variety of applicants interested in dispatching.

Suisun City continues to recruit for Police Officer and Public Safety Dispatcher positions. One of our goals for 2020 is to have all positions fully staffed.

PECT
INTEGRITY
INNOVATION

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HIRING, ENGAGING & IMPROVING

2020 GOALS

Bring the Department to full staffing levels in both the police officer and public safety dispatcher job classifications.

Engage the community in meaningful and equitable environments, including in person, online and at community events.

Increase departmental capabilities through improvement of training, employee evaluation and development, in addition to leveraging technological and systematic efficiencies.

Advance the Department's commitment to the Suisun City 2020-2025 Strategic Plan and the six pillars of 21st Century Policing.